



President's Podium

CORPORATE SPONSORS WANTED

It is really great to see how many new vendors have joined our Kansas City IFMA Chapter in the recent months. I am really excited about how many of you have called to ask what role you can play in being active and supportive to the chapter. The Kansas City Chapter offers a CORPORATE SPONSORS program.

For a \$1,000 annual donation, your company receives recognition by having your company logo appear on our Chapter website with a hyperlink to your company website, prepaid monthly program fees for one person, and it provides entry for a golf foursome and a hole sponsorship at our annual golf tournament.

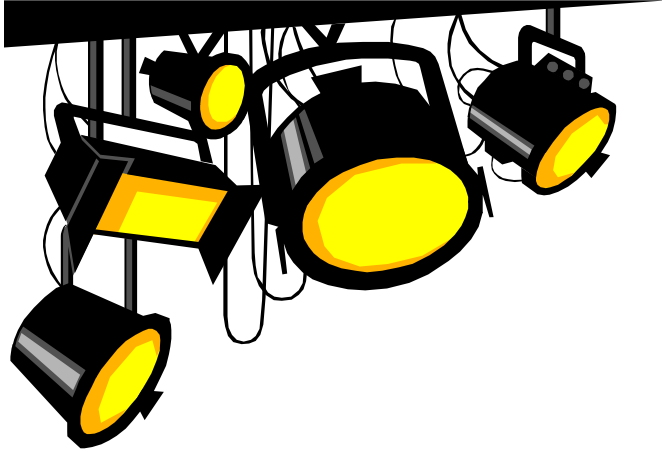
Your Corporate Sponsorship aids our Chapter in being able to award annual Scholarship funds, helps to support our annual holiday party, and assist in costs associated with our programs. Last year we were able to award \$5,000 in scholarships to five students in varying amounts. Some of the key program and educational courses that we were able to provide included "CFM review", "The Real Estate Game" and "So You Want to Build a Building".

This is not limited just to corporate members. We have several professional members whose company is a Corporate Sponsor. If your company would like to become a Corporate Sponsor, please contact our Chapter Treasurer, John Harter at (816) 880-6944 or mail your donation along with your name, company name, phone and address to John Harter at 8281 NW 107th Terrace, Kansas City, MO 64153.

Now is the time to make your plans to step up and support the Chapter for the 2005 year. Please help us make the Kansas City Chapter the best in all of IFMA!



Donna Koontz, President
Kansas City IFMA Chapter



FOCUS FEATURE

RECENT WEBSITE CHANGES

You may notice a few changes that have been made to the Kansas City IFMA website. Hopefully, the recent changes will enhance the website for our members and be more user-friendly.

First of all, there is now a “Members Only Section”. You will be able to log-in by using your IFMA National membership number as the username and your last name as the password. The following sections of the website will be restricted to members only:

Contact List
Job Bank

Resource Section
Photo Gallery

You will also be able to update your Kansas City member account information on the website. If you do so, please contact IFMA National at 713-623-4362 and advise them of any updates. We would encourage you to log in to the member section and check your member account information. The email address included in that information is the email address that will be used to send you broadcast emails and meeting notices.

A new feature is now available on the website. It is a photo gallery. The photo gallery will include pictures of monthly meetings, seminars, and other chapter functions.

The Calendar of Events has improved. When you click on the link at the top of the first page of the website, you will see the current month’s calendar. When clicking on the event, it will take you to a page that will describe the event and give you the option to register for the event. Coming soon, you will be able to pay online for monthly meetings and other Chapter events with a credit card.

As with any website development/changes, “glitches” may occur. Please feel free to contact the Chapter Administrator at info@kcifma.com if you experience problems.

SEPTEMBER PREVIEW

Automatic External Defibrillator Cardiopulmonary Resuscitation



By Alan Bram
Program Committee

Per your request following the January program on emergency care, arrangements have been made to provide AED and CPR training and certification to KC IFMA members on **Tuesday September 21st 8:00 a.m.–11:30 a.m.** at the Jewish Community Campus, 5801 West 115th Street in Overland Park. Volunteers from the Med-Act Employees Association will conduct the seminar. The cost for the seminar is \$30.00 (this includes a resource manual). Following the seminar, you can attend the regular monthly KC IFMA program, 11:30 a.m.-1:00 p.m.

As was discussed at our January program, use of the AED is now almost considered the basic standard of care along with CPR. AEDs can save people whose hearts are too good to die. Ventricular fibrillation is a condition of chaotic electrical contractions of the heart that is fatal unless converted by electrical shock to normal sinus rhythm.

In the past, we only had CPR to rely on when someone collapsed with ventricular fibrillation. Though CPR could possibly restart a heart that is not beating, it could not help with ventricular fibrillation, which was more often the cause of the sudden collapse. CPR also loses its effectiveness at maintaining brain viability the longer it is administered. In other words, the faster one can defibrillate a heart, the better the chances of a successful outcome.

The Automatic External Defibrillator is a very simple and effective lifesaving tool to operate. The unit actually talks you through the process and it will not allow you to administer an electric shock unless it is needed. It is very compact and relatively inexpensive.

There will soon come a day when a building owner will be required to have at least one AED on site. They already are required in commercial airplanes and airports.

Be proactive and learn how to use the AED and get your AED and CPR certification now.

The program at 11:30 a.m. is titled *Heart Health and Healthy Programs*.

Dr. John Heryer and Kathy Aken of Blue Cross and Blue Shield of Kansas City will be the speakers.

Dr. Heryer will review: The factors that effect you, your heart and overall health; Diet (what type of diet is the best), Exercise (types and amount), Stress and Worry, Signs that something is wrong, and how Weight and Smoking effect your heart.

Kathy Aken, also with Blue Cross and Blue Shield of Kansas City, will speak on developing 'Healthy' Programs in the Work Environment using BCBSKC as an example. She will talk about Fitness Facilities and Programs, Weight Watchers and developing a Health Program at your office, why you would want (and need) to.

Sign up for the seminar on line or call (913) 906-6000, ext. 1144.

**Kansas City Chapter
INTERNATIONAL FACILITY MANAGEMENT ASSOCIATION
CALENDAR
(All dates and times are subject to change)**

DATE SPONSOR	PROGRAM	LOCATION	TIME
Sept. 21 KC-IFMA	AED & CPR Training	Jewish Community Campus 5801 W. 115 th Street, O.P., KS	8:00 a.m. – 11:30 a.m.
Sept. 21 KC-IFMA	Heart Health & Healthy Programs	Jewish Community Campus 5801 W. 115 th Street, O.P., KS	11:30 a.m. – 1:00 p.m.
Oct. 16-19 IFMA	World Workplace Conference	Salt Lake City, UT	Daytime/Evening
Oct. 19 KC-IFMA	Management Concepts: Improving Your Success Ration	American Royal	11:30 a.m. – 1:00 p.m.
Nov. 16 KC-IFMA	TBD Save the Date	TBD	11:30 a.m. – 1:00 p.m.
Dec. 14 KC-IFMA	Holiday Party	TBD	Evening

2004-2005 KANSAS CITY IFMA SCHOLARSHIP APPLICATION NOW OPEN

By Linda DeTienne
Education Committee

The Kansas City Chapter of International Facility Management Association is seeking to reward potential for excellence in facility management. A career in professional facility management requires effective skills in communication and problem solving. Successful facility managers show an ability to provide and maintain effective workplaces, an awareness of workplace trends and technology, and dedication to professional ethics and values. The responsibilities of facility management are constantly changing. Facility managers supervise numerous aspects of a company's facility, including security, architecture, computer systems, telecommunications, design, real estate acquisitions, and more. They coordinate the physical workplace with the people and work of an organization and play a role in maximizing employee productivity and efficiency. Various academic curricula prepare individuals for this career.

Award

A scholarship pool of \$5,000 has been approved by the Board, to be awarded to students of local area colleges and universities. Awards will be a minimum of \$500, and may be higher, depending on number of applicants and qualifications of same. Scholarships will be awarded in December 2004.

Eligibility

Must be a full-time undergraduate or graduate student, or a part-time graduate student, registered in a Kansas or Missouri college or university, and enrolled in a curriculum relating to facility management. Those curriculums include, but are not limited to, the study of interior design, architecture, engineering, business operations, construction science and environmental design.

If you know of those who would qualify for consideration, please pass along this information to them. To apply, go to www.kcifma.com and click on Education. For further information, contact the Scholarship Committee Chair, Peter Wieczkowski, at kcifmascholarship@att.net.

Good News!

Two of our Chapter members recently passed the CFM Exam.



Ken Shoemaker, Sprint



Michael Short, City of Lenexa

Congratulations, Ken and Michael !!

Let's welcome our new members . . .

Dom Ruggerio, CFM
Director, Corporate Facilities & Procurement
NovaStar Financial, Inc.
8140 Ward Parkway
Kansas City, MO 64114
Phone: (816) 237-7714
druggerio@mindspring.com

Blane Wood
Manager
Professional Service Industries, Inc.
8936 Nieman Road
Overland Park, KS 66214
Phone: (913) 310-1600
blane.wood@psiusa.com

Leonard L. Mitchell
Director, Facilities Management
Westar Energy
818 S. Kansas Avenue
Topeka, KS 66612
Phone: (785) 575-6534
leonard_mitchell@wr.com

Kenneth D. Cooper
Network Engineer
Sprint Communications
1310 E. 104th Street
Kansas City, MO 64131
Phone: (816) 501-6011
kenneth.d.cooper@mail.sprint.com

International News



If you plan to attend this year's World Workplace Conference in Salt Lake City, please contact Sheryl Wolfe at wolfekcifma@earthlink.net

World Workplace 2004 registration is now open!

Registration for IFMA's World Workplace 2004 is now open on the World Workplace Web site – www.worldworkplace.org



CFM'S KNOW – DO YOU?

When calculating a floor's rentable area, you must first subtract the area calculation for which of the following?

- A. Mechanical rooms, stairwells, restrooms and elevator shafts.
- B. Elevator shafts, restrooms, mechanical rooms, and stairwells.
- C. Entire core area of the floor.
- D. Stairwells, elevator shafts, and mechanical chases.

Answer can be found after Quick Pix.

AUGUST PROGRAM REVIEW

By Lona Alexander
Program Committee

Our August meeting, Best Practices for Ground Maintenance, was held August 17th at the Kauffman Foundation. We would like to thank Dave Gaebler for the use of his facility.

The message from Dalton Hermes, CEO of Hermes Landscape, was clear: It's most important to define your needs and to trust and know your landscape contractor. This is the only way to protect your typically, under-insured investment - landscaping. Good landscaping triggers an emotional response, it can enhance your working or living environment. And, it is shown that property that is landscaped attractively, will sell better than property that is not.

Carroll Sliva, Landscape Sales Representative, covered specific points regarding turf, tree, shrub and flowerbed maintenance, as well as irrigation and snow removal.

Lawn areas entail mowing, lawn treatment (approximately five in this area), trimming, aerating and over-seeding, and insect and disease control, using the environmentally friendly way (reactive versus proactive). Tree maintenance entails mulching, edging, regular pruning (especially for trees 10 years and older), fertilizing, and, again, treatment for insect and disease as symptoms occur. Shrubs and ground cover entail much of the above with the additional needs of weeding, seasonal cleanup, and bed pre-emergents. The types of plants used in flowerbeds, perennials or annuals (or shrubs), are dependent on a couple items: Whether the bed is irrigated and how much maintenance you are willing to invest. It is recommended if you have an irrigation system to have it maintained and winterized by professionals. Without knowledgeable staff, you may incur future costly repairs and maintenance. Regarding snow removal, determine your priorities regarding how and where snow is removed, whether five or seven days' service is necessary, and if it entails 24-hour service.

Bruce Hoyle, Division Manager, presented the key points to consider when writing and reviewing RFPs for landscaping & landscape maintenance. Never select a vendor on price alone. Start early in the process, giving yourself plenty of time to investigate vendors. Any existing site plans, as-builts or specifications will help in giving a clearer understanding on the work expected. The proposal from a vendor should contain the listing of services, plan of operation, inspections, and customer service plan, the company profile and references, and the financial proposal.

When it comes down to actually selecting a vendor, the following should be considered: Are they knowledgeable, proactive, dependable, and are you getting value and convenience? Are they experienced, do they have good references, and were you introduced to the key personnel you will work with? What will be their response time?

How many years have they been in business, and have they given you maximum for your budget?

Without a doubt, the information provided by these three gentlemen will prove beneficial as IFMA members approach their next landscaping project.



Steph & Lona



Carroll Sliva of Hermes Landscaping

Quick Pix



*At July's New Members Lunch:
Kevin Kirtley, Debbie Deason, and
Sandra Methia.*



*New Members Russ Cooper, John
Glessner, and James Noé.*



*New Members Gil Wagner and Mark
Sasenick visit with Past President Alan Bram
at the New Member Lunch.*



Ken Shoemaker and Becky Beilharz network during the recent New Member's lunch.



An attentive audience at the July Lunch Meeting



John Emert and Dave Gaebler swap stories



Julie Robinson, Melanie Yearta and Paige Price network after the July meeting

Answer to this month's CFM question: D. Stairwells, elevator shafts, and mechanical chases.